

VPCC Remote Virtual Desktop Connections

There are two methods of connecting to your virtual desktop, also referred to as Virtual Machine (VM). The preferred method is using the [VMware Horizon View client](#). This is available for most platforms and is pre-installed on your Virginia Peninsula provided computer. Instructions for using the Horizon View client follow immediately below. If you cannot or prefer not to install the Horizon View client, you can use the [HTML method](#) using any web browser as described on page 3.

Connecting to Your Virtual Desktop with the VMware Horizon View Client

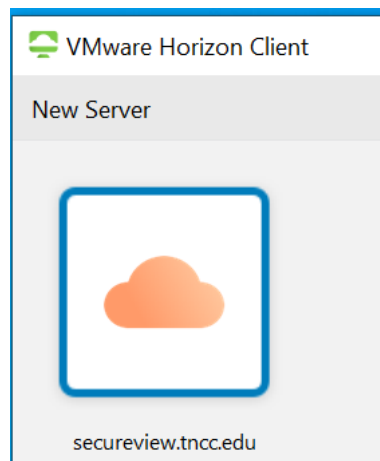
(For installation on personal device see the last section of this document or [click here](#))

- Open the VMware Horizon View Client

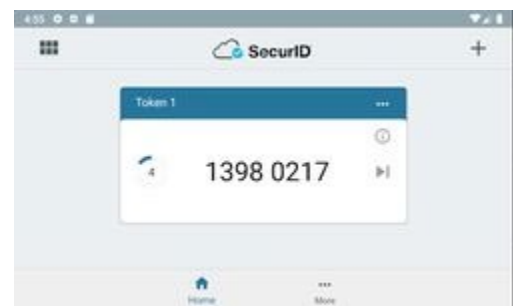


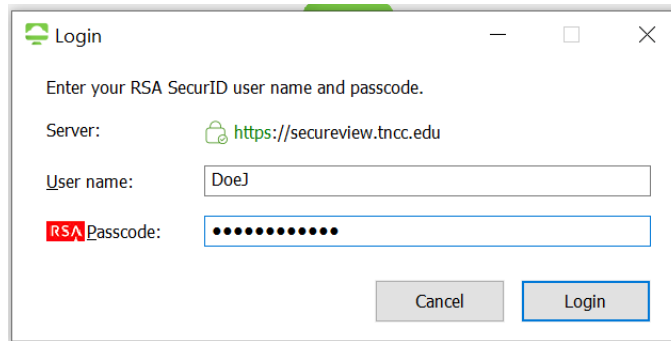
VMware Horizon Client

- When asked to select your server you will select “**secureview.tncc.edu.edu**”
 - If not listed. select “New Server” and type “secureview.vpcc.edu”

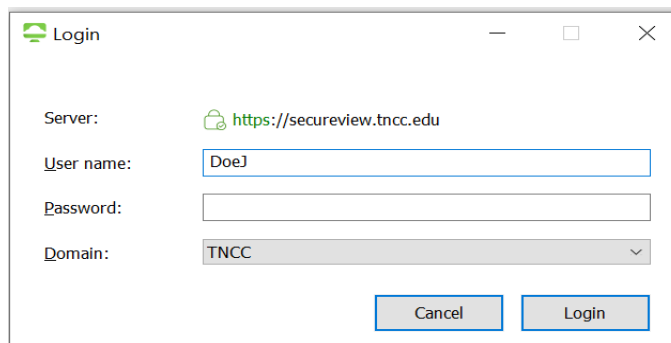


- Once connected you will need to enter your username and RSA credentials
 - Your **User name** will be the same that you use to logon to the network at the office. For example, John Doe would use his username of DoeJ.
 - Your **RSA Passcode** will be your “4-digit PIN + RSA token code”. This PIN is the one you setup when first obtaining your token from IT. The RSA token code is from the *RSA SecurID token* app on your phone like shown on the right here.

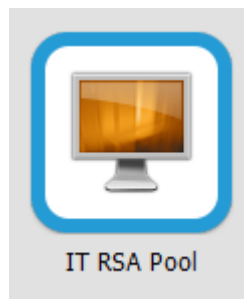




- After the RSA Authentication you will need to enter your network credentials
 - **User Name** and **Password** are the same as you would be logging onto a computer on campus.
 - Be sure to set the “**Domain**” to “**VPCC**”



- The final Step will be to select your VM Pool which will be your “Department” RSA Pool.



Connecting to Your Virtual Desktop with VMware Horizon HTML Access

- Using any browser, go to <https://secureview.vpcc.edu>
- Select “VMware Horizon HTML Access”



VMware Horizon HTML Access

- Enter your username and RSA credentials
 - Your **Username** is the same as you would be logging onto a computer on campus.
 - Your **Passcode** will be your “4-digit PIN + RSA token”
 - Select **Login** to continue



RSA Enter your RSA SecurID user name and passcode.

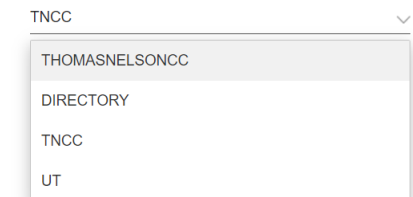
Username

Passcode

Login

Cancel

- After the RSA Authentication you will need to enter you network credentials
 - Your **Username** is again the same as you would be logging onto a computer on campus.
 - Your **Password** is the same as you would be logging onto a computer on campus.
 - Be sure to set the “Domain” to “**TNCC**” from the drop down.
 - Select **Login** to continue



Username

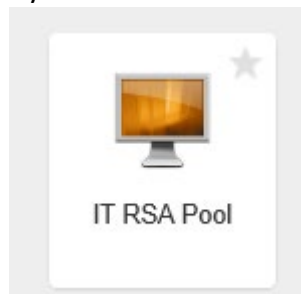
Password

TNCC

Login

Cancel

- The final Step will be to select your VM Pool which will be “Department” RSA Pool



Downloading the VMware Horizon Client for install on personal device

[As of the writing of this document, using personal devices is permissible. The ability to use personal devices is for a limited time only and may be blocked at any time.]

- From any browser, go to <https://secureview.vpcc.edu>
- Select “Install Horizon View client”



Install VMware Horizon
Client

- This will take you to the VMware Horizon Clients download page
- Here you will have to locate the device you would like to install the client on
- Under your corresponding device type select “Go to Download”
- Click the “Download” button

Download

- Run the downloaded application following the install instructions as prompted
- Launch the newly installed application and follow instructions for “[Connecting to Your Virtual Desktop with the VMware Horizon View Client](#)” to connect